



Outsourcing Library Operations in Academic Libraries: An Overview of Issues and Outcomes

Claire-Lise Benaud, Sever Bordeianu

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As outsourcing becomes more commonplace in libraries, the need for a authoritative guide becomes indisputable. This book, designed to give librarians a broad understanding of outsourcing issues in academic libraries, synthesizes prevailing theories on the topic and describes current outsourcing practices in all areas of librarianship. After a historical overview and a detailed analysis of the pros and cons of outsourcing, the authors outline the steps for planning and implementing a successful outsourcing program. Individual chapters cover collection development, acquisitions and serials management, cataloging, retrospective conversion, authority control, preservation, and public services and systems. A special feature of the book is a detailed survey of more than 200 academic research libraries and other academic libraries about outsourcing practices.

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